Idle time

<https://corporatefinanceinstitute.com/resources/knowledge/other/idle-time/>

Key business drivers

<https://corporatefinanceinstitute.com/resources/knowledge/modeling/business-drivers/>

What is a key driver?

<https://www.indeed.com/career-advice/career-development/key-driver#:~:text=A%20key%20driver%2C%20also%20known,drivers%20to%20improve%20their%20performance>.